

TERMS AND CONDITIONS FOR PROVIDING ELECTRONIC SERVICES “XYZ.PL”

§1. DEFINITIONS

1. **Account** – The User’s account, established during the registration process on the Website or in the Application for the purpose of providing selected Services available on the Website and in the Application.
2. **Package** – A collection of materials and content in the form of a digital newspaper to which the User is granted access. The scope and price of the Package are detailed on the Website.
3. **Business Partner** – An entity cooperating with the Service Provider, including in the fields of marketing and advertising content.
4. **Terms and Conditions** – These Terms and Conditions, as defined in Article 8 of the Act on the Provision of Electronic Services.
5. **Website** – The internet service operating at www.xyz.pl, through which the User can access the Services, primarily including materials and content published as a digital newspaper.
6. **Application** – mobile application through which the User can access the Services, primarily including materials and content published as a digital newspaper, available in application stores like App Store and Google Play.
7. **Service** – The service provided electronically by the Service Provider, ensuring access to the Website or the Application and their functionalities.
8. **Free Service** – The service provided by the Service Provider to the User, consisting of access to a selection of content and materials made available – within a Service Provider-granted set – on the Website or in the Application as a digital newspaper, for which no fee is charged.
9. **Paid Service** – The service provided by the Service Provider to the User who holds an Account, consisting of access to content and materials made available on the Website or in the Application as a digital newspaper, for which fees set by the Service Provider in the form of Packages are required.
10. **User** – A natural person, a legal entity, or an organizational unit without legal personality who uses the Services via the Website or the Application.
11. **Institutional User** – A natural person, a legal entity, or an organizational unit without legal personality that uses materials and content published as a digital newspaper on the Website or in the Application as part of a Corporate Package.
12. **Service Provider** – XYZ MEDIA GROUP SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ with its registered office in Warsaw at ul. Wspólna 61,

entered into the Register of Businesses kept by the District Court for the Capital City of Warsaw, 12th Commercial Division of the National Court Register, under KRS number: 0001073754, NIP: 5252983855.

13. **Agreement** – A remotely made electronic agreement between the Service Provider and the User, enabling the User to use the Services. The content of the Agreement includes the provisions of these Terms and Conditions, as well as the conditions specified during the purchase process (primarily: package type, price, and additional conditions).
14. **Newsletter** – A message sent by the Service Provider to the User in accordance with the Agreement, to the email address provided by the User by filling out a form on the Website or when creating an Account on the Website or in the Application.
15. **Act on the Provision of Electronic Services** – The Act of July 18, 2002, on the Provision of Electronic Services.
16. **Copyright Act** – The Act of February 4, 1994, on Copyright and Related Rights.
17. **ECL** – The Act of July 25, 2024 – the Electronic Communications Law.
18. **GDPR** – Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data.

§2. GENERAL PROVISIONS

1. The primary purpose of the Services provided by the Service Provider is to offer access – via the Internet and based on an Agreement made with the User using the Account on the Website or in the Application – to Paid Services featuring digital content and other materials. The Services also include informing the User via Newsletters about digital content and other materials on the Website and providing other Services in accordance with these Terms and Conditions.
2. The Service Provider offers the following on the Website:
 - a. Free Services, which include providing free content and materials in the form of a digital newspaper.
 - b. Free Services for Users who have an Account on the Website, which include:
 - i. Access to a selection of free content and materials in the form of a digital newspaper as part of a Service Provider-allocated set.
 - ii. Sending the General Newsletter, Thematic Newsletter, and Author's Newsletter on the terms specified in §6 of the Terms and Conditions.

iii. Access to some webinars and podcasts.

iv. Other Services not listed above but detailed in the Account.

3. Paid Services for Users who have an Account on the Website, which include:

a. Access to content and materials in the form of a digital newspaper as part of a Package (subscription).

b. Sending the Paid Newsletter on the terms specified in §6 of the Terms and Conditions.

c. Access to webinars and podcasts.

d. Access to conferences, training courses, and other events.

e. Other Services not listed above but detailed in the Account, on the Website or in the Application.

4. The Website may contain marketing content from the Service Provider and other entities, including Business Partners, in forms permitted by law.

5. The Service Provider will exercise due diligence to ensure the high quality of the Website's operation but does not guarantee its uninterrupted performance or access to the Services to the extent that this depends on the User's internet connection or their failure to meet the technical requirements described in the Terms and Conditions.

6. The Service Provider specifies the following technical requirements for using the Website:

a. A computer with internet access or another device supporting access to a web browser.

b. A web browser: Safari 16.0, Firefox 140.0, Opera 118.0 or their newer versions.

7. The Service Provider sets these technical conditions for using the Application:

1. a mobile device (e.g. smartphone, tablet) with Android 7.0 or iOS 13.0 operating system and Internet access, and

2. with the Application installed, usually downloaded from the application store like App Store and Google Play, where the application version supports using it.

§3. MAKING AND TERMINATION OF THE AGREEMENT

1. The Agreement is made:
 - a. For Free Services: when the User accesses the Website via a web browser or upon the User opening and using the Application by means of built-in functions to perform specific tasks.
 - b. For Services to the Users who set up an Account in the Service or the Application and for Paid Services: when the User registers an Account and accepts the Terms and Conditions. Having an Account allows the User to order a Paid Service under the terms specified in §4 of the Terms and Conditions.
2. To use the Services, the User must read and accept these Terms and Conditions in their entirety.
3. Packages in the Paid Service can be purchased for a fixed period, granting access for a predetermined time after a one-time payment, or for an indefinite period, which allows continuous access provided that periodic payments are made. Information about the type of Package is provided each time an order for the Service is made.
4. The Agreement for Free Services for Users without an Account terminates when the User stops using the Website or the Application.
5. The Agreement for Users who have an Account is terminated when the Account is deleted in accordance with the rules set out in § 5.7 of the Terms and Conditions.
6. Access to Paid Services ceases:
 - a. When the period for which the Paid Service was purchased expires – in the case of a fixed-term purchase.
 - b. At the end of the billing period for which the last payment was made, if the User filed a notice of termination during that period – in the case of a purchase for an indefinite period.
7. The Service Provider may terminate the Paid Service bought for an indefinite period with one month's notice, effective at the end of the calendar month in which the notice was given, for valid reasons, which include:
 - a. A planned discontinuation of the Service.
 - b. Changes in legal regulations that affect the provision of the Service, making it impossible or significantly difficult to continue the operations or performance of the Service on the existing terms.
 - c. Compliance with a final and binding court ruling or a final administrative decision.
 - d. The Service Provider's failure to obtain a necessary license for the content required to provide the Service.
 - e. The inability to collect payment for the next billing period for reasons attributable to the User.

§4. PACKAGES AND PAYMENT METHODS

1. The User may access Paid Services after placing an order for a specific Package. The types of Packages and their prices are detailed on the Website. All prices are gross amounts and include VAT. The price quoted at the time of the User's order is binding.
2. An order can be placed:
 - a. on the website page or in the Application with the Package offer, by simultaneously registering an Account in accordance with § 3.1.(b) of the Terms and Conditions, or by logging into an existing Account using the Website or the Application.
 - b. Via the Account using the Website or the Application.
 - c. Via email at kontakt@xyz.pl, only for corporate subscription orders. Services ordered via this email address will be provided based on a separate agreement.
3. The Service Provider will notify the User of the Account creation or Package activation at the email address provided by the User.
4. When ordering a Paid Service, the User must select the Package type, payment method, and provide data, including personal data necessary for issuing an invoice. The invoice is sent to the email address provided by the User during Account registration or used for the purchase.
5. Paid Services, within the scope specified in § 2.3 of the Terms and Conditions, are provided as part of the following packages:
 - a. Monthly – For one registered User, providing access to Paid Services for 30 calendar days from the date of activation.
 - b. Annual – For one registered User, providing access to Paid Services for one calendar year from the date of activation.
 - c. Annual Duo – For up to two registered Users, providing access to Paid Services for one calendar year from the date of activation.
 - d. Academic – For one registered User who is eligible under conditions set in separate Terms and Conditions and accepted them.
 - e. Corporate – For Institutional Users, providing access to materials and content in the form of a digital newspaper on the Website or in the Application for Institutional Users-designated Users with an Account, based on a separate agreement.
6. Current package prices are available on the Website at <https://xyz.pl/oferta/> or in the Application. The Service Provider may run promotional campaigns, during which package prices may be temporarily lower than standard prices.

7. The Website also has the option to gift a Package to a third party who has or registers an Account on the Website or in the Application after receiving an activation link.
8. Access to the Services under the Academic Package is free of charge after meeting the conditions described in section 5(d) above. The Service Provider is entitled to verify the User's eligibility for the Student Package maximum twice a calendar year via the Account. Failure by the User to confirm their eligibility will result in the deactivation of the Student Package.
9. Under the Corporate Package, based on a separate Agreement between the Service Provider and the Institutional User, representatives of the Institutional User – by means of the materials and content issued as a digital newspaper on the Website – manage access to the Website for designated Users who have an Account.
10. Payments can be made via bank transfer, online payment, card, or other methods accepted by the Service Provider and stated on the Website or in the Application. Fees are charged periodically and automatically (auto-renewable payment) in line with the terms and conditions set by the payment service provider. The rules for its performance (including its automatic renewal and deactivation of such a renewal) are specified by the payment service provider.
11. The Service Provider reserves the right to introduce new Packages and modify the scopes, without prejudice to the rights of Users who purchased a Package before the changes were made, for the duration of their existing Agreement.
12. The Service Provider allows the User to change the selected Package to a higher-priced one while the current Package is active. If the change is made during the billing period, the fee for the higher-priced Package will be charged from the date of its activation. The Package can be modified within the Account or by contacting kontakt@xyz.pl.
13. The terms for terminating the Agreement, including the termination of Paid Services, are set out in §3 of the Terms and Conditions.
14. The Service Provider allows for the possibility of making the Agreement and buying a selected package through external Websites or Applications. The rules governing the terms and conditions of making the Agreement in such a way will be defined in separate Terms and Conditions, which must be accepted if the User chooses this model of making the Agreement.

§5. ACCOUNT REGISTRATION, ACTIVATION, AND DELETION

1. The Account provides access to individual Services available on the Website.

2. A User may have only one Account. The User may use the Account on a maximum of three devices.
3. The Account may only be used by the User. The User must be an adult with full legal capacity.
4. The User must maintain strict confidentiality of the login and password required to access the Account and must not disclose them to anyone. The User must ensure the highest possible level of password security to protect it against unauthorized access by other persons or computer programs.
5. When choosing a username, the User may not impersonate others, choose a name that is illegal, violates third-party rights, is contrary to public decency, or is generally considered offensive.
6. The Service Provider may deny the User access to the Account or delete the Account in the event of a violation of the Terms and Conditions or the law, particularly when:
 - a. The User uses the Account in violation of applicable law and these Terms and Conditions, especially §8.
 - b. The Account name violates the law, legally protected rights of third parties, is contrary to public decency (including expressions generally considered offensive), or suggests that it is an official Account of the Service Provider, which may mislead other Users.
3. A User who does not have an active Package or other Paid Services may delete their Account at any time without stating a reason by sending a request to kontakt@xyz.pl.
7. A User who has an active Package or other Paid Service may delete their Account by sending a request to kontakt@xyz.pl and obtaining the Service Provider's acceptance. The Account will be deleted after the Services have been deactivated. Submitting a request to delete an Account does not terminate the obligation to pay fees. The User is still bound by the terms for discontinuing Paid Services, as specified in § 3 of the Terms and Conditions.

§6. NEWSLETTER

1. Newsletters are Services provided by the Service Provider under the Agreement to Users who have an Account on the Website or who have purchased a relevant Package as part of a Paid Service, on the terms described in these Terms and Conditions.
2. The Service Provider allows for the possibility for the Newsletter Service to be offered to Users who do not have an Account. The Service Provider will inform

about this possibility and its terms and conditions on the Website or in the Application.

3. Newsletters are sent to the email address provided by the User on the Website or in the Application, in particular stated upon Account registration, and inform Users about new content on the Website. With the exception of the General Newsletter, Newsletters may also contain advertising, promotional, and commercial content, e.g. promoting competitions, events, and products or services of the Service Provider or Business Partners.
4. Newsletters may include content in Polish, English and other languages. The Service Provider will inform the Users about this possibility on the Website or in the Application.
5. As part of the Service, the Service Provider – under the rules set in the Terms and Conditions – may send the User different types of Newsletters: General, Thematic, Author's, or Paid. The Service Provider allows for the possibility of sending other types of Newsletters not defined in the Terms and Conditions. Each Newsletter will be sent after the User has subscribed to it. The Service Provider will inform the Users about this possibility on the Website or in the Application.
6. The General Newsletter provides the User with periodic information about the Service, exclusively concerning new events, articles, recommendations, etc. The General Newsletter will not contain any information that could be considered commercial information as defined by Article 2.2) of the Act of July 18, 2002, on the Provision of Electronic Services (hereinafter "UŚUDE").
7. Starting from when the User registers an Account on the Website, the Service Provider will send the General Newsletter on a regular basis.
8. The Thematic Newsletter, Author's Newsletter, Paid Newsletter or any other Newsletter – not defined in the Terms and Conditions, yet made available on the Website or in the Application – will be sent to the User upon their specific request made through their Account or the form on the Website. If any of these Newsletters contain commercial information as defined by Article 2.2 of UŚUDE, the sending of such information will be based on Article 398.2 of PKE.
9. The content of the General, Thematic, Author's, Paid Newsletters or any other Newsletter – not defined in the Terms and Conditions, yet made available on the Website or in the Application – may be differentiated in content for individual Users.
10. The User may opt out of the General, Thematic, or Author's Newsletter at any time. The User can unsubscribe by clicking the deactivation link in the received

Newsletter (General, Thematic, Author's) or through the Account settings on the Website. The Service Provider will immediately remove the User from the subscriber list.

11. Unsubscribing from the Paid Newsletter is possible in accordance with the rules described in §3 of the Terms and Conditions, depending on the type of Service purchased.

§7. COOPERATION WITH BUSINESS PARTNERS

1. The Service Provider cooperates with Business Partners in the provision of some services on the Website.
2. All instances of cooperation with a Business Partner in advertising, marketing, or similar activities are marked on the Website accordingly.
3. The Service Provider anticipates cooperation with Business Partners, which will be marked accordingly, in particular as:
 - a. Sponsored Article,
 - b. In cooperation with a partner,
 - c. Series Partner,
 - d. Editorial Podcast Partner,
 - e. Debate Partner,
 - f. Newsletter Partner.
4. Content marked "Sponsored Article" are materials prepared by a Business Partner and published by the Service Provider on the Website without any editorial influence from the Service Provider.
5. Content marked "In cooperation with a partner" means that the topic and scope of the material are agreed upon with the Business Partner, but the content is prepared by the Service Provider's editorial team.
6. "Series Partner" may refer to a partnership in a series of articles created by the Service Provider's editorial team, where the Business Partner receives advertising benefits or the right to provide commentary, or a partnership in a series of articles made by the Service Provider's editorial team yet the topic and scope are agreed upon with the Business Partner, which also includes advertising benefits or commentary rights.
7. Content marked "Editorial Podcast Partner" refers to materials created by the Service Provider's editorial team, in which the Business Partner receives advertising benefits.

8. Content marked "Debate Partner" refers to materials created by the Service Provider's editorial team, where the topic and scope are agreed upon with the Business Partner.
9. Content marked "Newsletter Partner" refers to materials created by the Service Provider's editorial team, where the Business Partner receives benefits, in particular advertising benefits.
10. The Service Provider may cooperate with Business Partners in other formats as well; such cooperation will be marked each time accordingly.

§8. RIGHTS AND OBLIGATIONS OF THE PARTIES

1. The Service Provider shall perform the Services with due diligence and will make every effort to ensure their proper functioning.
2. The Service Provider reserves the right to select and change the type, form, time, and manner of providing access to the Website or the Application, and will inform Users of any such changes.
3. The Service Provider reserves the right to periodic technical breaks for the modernization, modification, and maintenance of the IT system, as well as breaks resulting from the actions of third parties beyond the Service Provider's control or from force majeure events.
4. The Service Provider has the right to block a User's access to the Service or the Website if the User fails to cease violations by a deadline specified in a formal request – where the underlying reason is stated – in cases where the User:
 - a. Uses the Services, including the content therein, in a manner contrary to applicable law or these Terms and Conditions.
 - b. Knowingly and intentionally prevents other Users from using the Service or disrupts its proper functioning.
 - c. Violates the Terms and Conditions.
 - d. Has provided incorrect or incomplete data and information.
5. The User shall use the Website or the Application in a lawful manner, while observing public order, and in good morals, respecting the personal rights and intellectual property rights of third parties. It is prohibited for the User to use the Services in a way that violates the legitimate interests of the Service Provider or for the purpose of committing acts of terrorism.
6. The User shall provide data that is accurate and legally valid.
7. The User shall not transmit any unlawful content via the Website or the Application.

8. The User has the right to use the Website or the Application and the Services solely for their own personal use. It is not permissible to use the materials, content, the Website, the Application and the Services for any activity that would violate the interests of the Service Provider.

§9. INTELLECTUAL PROPERTY

1. All content and materials posted on the Website or in the Application and made available to the User are protected by copyright or are subject to licenses held by the Service Provider and are protected by law, in particular by the Copyright Act and the Act of April 16, 1993, on Combating Unfair Competition.
2. The labels displayed on the Website or in the Application are protected under the Act of June 30, 2000 - Industrial Property Law (consolidated text: Journal of Laws of 2020, item 286 as amended).
3. The use of the content and materials posted on the Website or in the Application, and made available to the User, does not grant the User any rights to them. The User may use this content and materials only within the scope of permitted personal use, as defined by the provisions of the Copyright Act and the Database Protection Act, provided that such use does not breach the normal use of the Website of the Application by other Users or prejudice the legitimate interests of the Service Provider and the entities that provided the content and materials.
4. In particular, the following is prohibited:
 - a. Copying, modifying, or transmitting electronically or otherwise the content, materials, or parts thereof, especially for commercial purposes.
 - b. Distributing (including for informational purposes in the press, radio, television, and in such a way that anyone can access the content and materials at a place and time they deem suitable) the content available on the Website or in the Application, including articles, reports, interviews, and other press materials.
 - c. Downloading content and materials for subsequent reuse, in whole or in part.
5. Users are permitted to post links and redirect to articles from the Website or the Application, displaying no more than the title and the lead paragraph of the article, provided that "Source: XYZ.PL" is posted with or directly next to the link.
6. The Service Provider may grant licenses for the publication of paid content upon the conclusion of a license agreement with individually agreed terms. To make such an agreement, please contact the Service Provider at kontakt@xyz.pl.
7. Any use of the content made available on the Website, other than that specified in sections 3, 5, and 6 above, without the prior express written or email consent

of the Service Provider, is prohibited. Any violation of the Service Provider's rights will trigger legal liability.

8. Content and materials on the Website and in the Application marked with the abbreviation "PAP" are part of the PAP news service, a database produced and published by Polska Agencja Prasowa S.A. with its registered office in Warsaw, protected by the Act on Copyright and Related Rights and the Act of July 27, 2001, on the protection of databases. These materials are used by the Service Provider under a license agreement. Any use of these materials by Users, except for legally permitted exceptions and the terms herein, particularly for personal use, is prohibited. The Service Provider is not liable for content provided by Polska Agencja Prasowa S.A. and marked with "PAP".

§10. PERSONAL DATA AND COOKIES

1. Personal data is processed in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016, on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC.
2. The controller of personal data processed in connection with the use of the Website and the purchase of a subscription is XYZ Media Group spółka z ograniczoną odpowiedzialnością with its registered office in Warsaw (00-687) at ul. Wspólna 61. Details regarding the protection of personal data are included in the Privacy Policy at <https://xyz.pl/polityka-prywatnosci/> and the Cookies Policy at <https://xyz.pl/polityka-cookies/>.
3. In order to provide Users with selected content and properly tailor the type and form of materials and communications, the Website and the Application use standard, automated profiling mechanisms. These mechanisms are based on factors including the User's personal data and indicated preferences (to match material topics and types), analysis of Website usage and device/browser information (to optimize content presentation), location (to deliver local content), and other activities aimed at adapting the content delivered to the User. The use of these automated profiling mechanisms involves an analysis of various parameters concerning the User, with the goal of providing the Website's services at the appropriate quality and in line with the User's expectations.

§11. WITHDRAWAL FROM THE AGREEMENT

1. A User who is a consumer, or an individual granted consumer rights by separate regulations, has the right to withdraw from the Agreement made with the Service Provider within 14 days of its execution, without giving any reason. Withdrawal does not incur any costs for the User. In the case of withdrawing from the Agreement, the result is as if it had never been made.

2. The right of withdrawal is exercised by sending a written statement of withdrawal to the Service Provider's address with the note "Withdrawal from Agreement" or by email to kontakt@xyz.pl. The statement must indicate the intention to withdraw, include the date, the User's identification details, the email address provided during Account registration, and a signature in the case of a written statement. The statement may also be submitted using the template form attached as Appendix 2 to the Act of May 30, 2014, on Consumer Rights. This form constitutes Appendix 1 to these Terms and Conditions.
3. To meet the deadline, the notice of withdrawal must be sent before the period specified in section 1 above expires. Upon receipt, the Service Provider will immediately send a confirmation of receipt of the withdrawal statement to the User's registered email address.
4. Pursuant to Article 38.1.(13) of the Act of May 30, 2014 on consumer rights, the User (consumer) loses the right to withdraw from a contract for the supply of digital content not delivered on a tangible medium, for which the consumer is obliged to pay the price, if the Service Provider (entrepreneur) has commenced the provision of services with the express and prior consent of the consumer before the expiry of 14 days from the making of the contract, after informing the consumer before the commencement of the provision of services that, once the entrepreneur has fulfilled the provision of services, the consumer will lose the right to withdraw from the contract, and the consumer has acknowledged this, and the entrepreneur has provided the consumer with confirmation.
5. In the event of withdrawal from an agreement not covered by the provision of paragraph 4 above, the User who is a consumer will receive a refund of the amount due under the agreement made, or a proportional part of that amount if the paid Service has been partially used, under the conditions specified in Article 35 of the Act of May 30, 2014, on Consumer Rights. The refund will be issued immediately, and in any case no later than 14 days from the date the Service Provider was informed of the withdrawal.

§12. COMPLAINT PROCEDURE

1. The User has the right to file a complaint regarding the Services provided by the Service Provider via the Website or the Application.
2. Complaints should be submitted by the User within 14 days from the date of the event that is the subject of the complaint, by email to kontakt@xyz.pl or by post to the Service Provider's registered office.
3. In the complaint description, the User should provide as much information and detail about the circumstances of the event as possible, as well as the User's

identification details, contact information, the Account name (if applicable), and any other data necessary to process the complaint.

4. The Service Provider will review the User's complaint promptly, and no later than 14 days from its receipt. The Service Provider's response will be sent to the address or email address provided by the User.
5. A User who is a consumer has the option of using out-of-court dispute resolution before a competent arbitration court.

§13. FINAL PROVISIONS

1. These Terms and Conditions are valid since the date of their publication on the Service Provider's Website.
2. The Terms and Conditions are available in Polish and in other language versions which have only been prepared for information purposes. In the case of any discrepancies or interpretative doubts between the Polish version and the translation into another language, the Polish version shall prevail.
3. The Terms and Conditions are available free of charge on the Website and Application.
4. Any matters not addressed by these Terms and Conditions shall be governed by the provisions of the Polish Civil Code and other relevant provisions of Polish law.
5. Any disputes concerning the Website, the Application or the Services provided by the Service Provider shall be settled by the court with jurisdiction over the Service Provider's registered office.
6. The rights and obligations arising from the use of the Website or the Application may not be assigned or otherwise transferred to third parties without the prior written consent of the Service Provider.
7. Changes made to the Website Terms and Conditions by the Service Provider are binding on the User, provided the User has been duly notified of the changes and has had the opportunity to review them.

Appendix no. 1:

SAMPLE WITHDRAWAL FORM

(this form should be completed and returned only if you wish to withdraw from the agreement)

– Addressee – XYZ MEDIA GROUP SPÓŁKA Z OGRANICZONĄ
ODPOWIEDZIALNOŚCIĄ with its registered office in Warsaw at ul. Wspólna 61

– I/We(*) hereby give notice of my/our withdrawal from the agreement for the provision of the following service:

– Date of the agreement:

– Name and surname of the consumer(s):

– Address of the consumer(s):

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– Signature of the consumer(s):

(only if this form is submitted in paper format)

.....

– Date:

(*) Delete as appropriate.